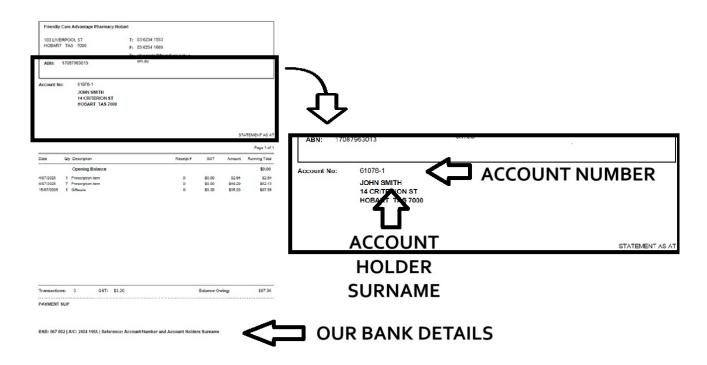


Dear Account Holder/Payer,

This memo relates to those customers paying by DIRECT BANK TRANSFER only.

For future payments if you could kindly use the ACCOUNT NUMBER and the ACCOUNT HOLDERS SURNAME as the payment reference. These can be located as below:



The account number may appear as either a FOUR (eg. 2434), a FIVE digit number (eg. 58465), or a SIX digit number containing a hyphen (eg. 57846-1).

An example payment reference may be:

61078-1 SMITH

As always, if payments are made using an alternate reference we will do our very best to allocate them to the appropriate account. If you notice a payment made has not been correctly allocated to the relevant account please contact the store.

Thank you for you understanding on this matter.

David Farmers
Pharmacy Group Manager